

Access Statement For Boulmer Guest House

Introduction

The Boulmer is a 7 bedroom family run guesthouse in Whitby. We provide a comfortable, welcoming family home for our guests to relax and enjoy their visit. Breakfast is included and packed lunches can be provided by prior arrangement (charged separately).

We have one large ground floor en-suite bedroom which is suitable for people with limited mobility.

All other bedrooms are located on the first and second floors.

Pre-Arrival

- Bookings can be made via telephone or e-mail, we ask for a £30 deposit per room to secure the booking, payable by cheque or postal order.
- Location details can be found on our web site - www.boulmerguesthouse.co.uk.
- If guests are arriving via bus or train there are taxis nearby or by prior arrangement we can collect them.
- The main attractions are all within a short walk, the town and harbour involve hills.
- Local taxi firm Harrisons (01947 600606) has a specially adapted MPV for those that need assistance.
- Bus timetables are available on the reception desk.
- Where possible we are happy to take guests to local attractions.
- We can provide details of a local firm who hire mobility equipment.

Arrival & Car Parking Facilities

- Where possible we ask that guests contact us to confirm their arrival time.
- There is free on street parking outside also a pay and display car park a few minutes walk away.
- We are happy for guests to park across our drive to drop off luggage.

- Payment is due on arrival; we do not have facilities for credit/debit cards strictly cash or cheque only.

Main Entrance & Reception

- There is a long shallow step up to the main entrance. The inner door is locked at all times so guests are asked to press the door bell on arrival.
- Guests are provided with keys to the front doors along with their room key.

Public Areas - General (Internal)

- All public areas are carpeted and lit at all times

Dining Room & Lounge

- The dining room/guest lounge is located at the front of the property there are 5 tables with plenty of room round them.
- Also a seating area with a sofa and television with DVD's for guest to watch and games.
- Breakfast menus are available on all tables, we are on hand to assist and take the breakfast orders.

Laundry

- We have ironing facilities available on request

Bedrooms

- We have a large ground floor en-suite bedroom which can be accessed by guests with limited mobility.
- All other bedrooms are located on the first and second floors.
- Please see our web site;- www.boulmerguesthouse.co.uk for further details and photographs of the bedrooms.

Ensuite Shower-room

- The ground floor bedroom has an en-suite shower room and toilet.
- Four of our other rooms also have en-suite shower rooms.

Additional Information

- We are dog friendly and can provide bowls, beds and also have a secure section where they can be left whilst their owners have breakfast, as we ask that dogs are not left on their own in bedrooms.
- We can offer packed lunches by prior arrangement.
- We offer facilities for charging wheelchair batteries.
- We have a qualified first aider on staff.
- If you need assistance at any time during your stay, please contact us by ringing the bell on the reception desk.

Contact Information

- Address: 23 Crescent Avenue
Whitby
YO21 3ED
- Telephone: 01947 604284
- Email: boulmerguesthouse@tiscali.co.uk
- Website: www.boulmerguesthouse.co.uk
- Hours of operation: Open all year
- Emergency number: 01947 604284/07960223503

Future Plans

- We are constantly updating facilities and welcome comments, suggestions on further ways to improve our facilities or service.

We welcome your feedback to help us continuously improve if you have any comments please phone 01947 604284 or email boulmerguesthouse@tiscali.co.uk